



UPON ARRIVAL

Please refer to the floor plans on the back of the unit door to locate fire exits and staircases. Alarm pull stations and fire extinguishers are marked on your floor map. Please take note of their locations.

HOUSEKEEPING

Housekeeping service is provided at the end of your stay. If you would like to arrange a mid-stay clean or daily cleaning, please contact Gibbons Life. Additional charges will apply. The town of Whistler is committed to environment sustainability so please help Gibbons Life contribute by reusing your towels during your stay. Additional cleaning fees may be charged if the condo is left in an undesirable state.

NO SMOKING POLICY

There is no smoking permitted inside of the condo as per strata rules throughout the building. A \$500 fine will be applied to your account if there is any smoking in the condo.

CHECKOUT

Checkout time is at 11 am. If your departure schedule does not work with our checkout time, please contact your Gibbons Life team member. Every effort will be made to accommodate your request based on availability.

- Please leave the unit as you found it (additional cleaning fee may be charged if the property is left in an unfavourable state).
- Please switch off all lights
- Please leave all used towels on the bathroom floor
- Please place all dirty glassware, dishes and cutlery in the dishwasher and turn on before leaving
- We welcome any feedback you have on our property

IN CASE OF SEVERE A FIRE

- Stay calm
- Dial 911
- Pull the nearest fire alarm
- If possible, close doors around the fire area
- Leave your belongings and exit the building via the stairwell – **DO NOT use the elevator**

In case of a small fire, there is a fire extinguisher under the kitchen sink.



EMERGENCY EXIT

In case of a fire, earthquake or other emergency, please exit the building as quickly as possible using the staircases at either end of the main hall. **DO NOT use the elevator**

CONTACT DETAILS:

Questions, comments, concerns? Please do not hesitate to contact a Gibbons Life Team member. Our office hours are from 9am to 5pm.

Phone | (604) 698-6214

Email | condo@gibbonswhistler.com

TEMP SKI STORAGE AREA

Please do not store your skis or snowboards in the condo.

Ski storage is located on level B1, to get in:

Exit to the parking garage through this door



Once in the parking garage, walk left until you reach this series of doors leading to this hallway of lockers





The condo unit number is on the locker and the code for the lock will be in your access code email sent prior to your arrival.

IN-ROOM FEATURES

For your convenience, we have equipped your guest room with a coffee maker, WIFI, iron, ironing board, washer/dryer and televisions with remote control. Please contact Gibbons Life with any questions regarding your in-room features. Please inform us if there are any items missing you may require.

GARBAGE AND RECYCLING

If you wish to dispose of your garbage before the end of your stay, there is a trash chute and recycling area at the end of each hallway. We have provided garbage and recycling bins underneath the kitchen sink.

HEATING

Please refer to the white thermostats located in each room to control the baseboard heaters. Please do not place anything on or around the baseboard heaters, as it is a fire hazard. Some units have floor heating rather than base board heaters.

AIR CONDITIONING

Please refer to the white control panel on the wall below the air conditioning unit. You can select your preferred temperature by pressing the up or down arrows.

DISHWASHER

Dishwasher cleaning tabs are found under the kitchen sink.

QUIETTIMES

We encourage you to experience all that Whistler has to offer, including going out to enjoy the nightlife. We ask that you remember that there are other guests throughout the building that might not want to be in on your party program, please respect the buildings quiet time from 10pm to 8am. Excessive noise complaints will lead to a Security call out, a \$200 fine or eviction depending upon the severity.

PET POLICY

As a house policy, we want to keep the property pet free due to guest allergies. An additional cleaning fee of \$50 per night will apply if there is evidence of a pet in the room.

LOST AND FOUND

Please contact Gibbons Life regarding any items you feel may have been left behind after your departure.



GIBBONS LOCATIONS & HOURS OF OPERATION

Party with Gibbons! Email us or call the venues directly to get on the guest list at any of our venues to get the full Gibbons Life experience. For venue hours of operation and reservations please call [1 \(888\) 823-7932](tel:18888237932) or email reservations@gibbonswhistler.com

GUEST DIRECTORY

MEDICAL & EMERGENCY SERVICES

Emergency Assistance	911
Local Medical Center	1 (604) 932-4911
Whistler Blackcomb Ski Patrol - Emergency	1 (604) 935-5555
- Non-Emergency	1 (800) 766-0449

AIRLINES

Air Canada	1 (888) 247-2262
Air New Zealand	1 (800) 663-5494
Air Transat	1 (877) 872-6728
Alaska Airlines	1 (800) 252-7522
American Airlines	1 (800) 433-7300
British Airways	1 (800) 247-9297
Cathay Pacific	1 (604) 606-8888
Delta Airlines	1 (800) 221-1212
Japan Airlines	1 (800) 525-3663
Lufthansa	1 (800) 563-5954
Qantas	1 (800) 227-4500
United Airlines	1 (800) 864-8331
WestJet	1 (888) 937-8538

AUTOMOBILE RENTAL AGENCY

Whistler Avis Car Rental	(604) 932-1236
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TAXI SERVICE

Sea to Sky Taxi Ltd	(604) 932-3333
Whistler Resort Cabs	(604) 938-1515
Whistler Taxi Ltd	(604) 938-3333