



### UPON ARRIVAL

Please refer to the back of the unit door to locate fire exits and staircases. Alarm pull stations and fire extinguishers are marked on your floor map. Please take note of their locations.

### HOUSEKEEPING

Housekeeping service is provided at the end of your stay. If you would like to arrange a mid-stay clean or daily cleaning, please contact Gibbons Life. Additional charges will apply. The town of Whistler is committed to environment sustainability so please help Gibbons Life contribute by reusing your towels during your stay. Additional Cleaning Fees will be charged if the condo is left in an undesirable state.

### NO SMOKING POLICY

There is no smoking permitted anywhere inside or outside of the condo as per strata rules throughout the building. A \$500 fine will be applied to your account if there is any smoking in the condo.

### CHECKOUT

Checkout time is at 11 am. If your departure schedule does not work with our checkout time, please contact your Gibbons Life team member. Every effort will be made to accommodate your request based on availability.

- Please leave the unit as you found it (additional cleaning fee may be charged if the property is left in an unfavourable state).
- Please switch off all lights
- Please leave all used towels on the bathroom floor
- Please place all dirty glassware, dishes and cutlery in the dishwasher and turn on before leaving
- We welcome any feedback you have on our property

### IN CASE OF A SEVERE FIRE

- Stay calm
- Dial 911
- Pull the nearest fire alarm
- If possible, close doors around the fire area
- Leave your belongings and exit the building via the stairwell – **DO NOT use the elevator**

In case of a small fire, there is a fire extinguisher under the kitchen sink.

### EMERGENCY EXIT

In case of a fire, earthquake or other emergency, please exit the building as quickly as possible using the staircases at either end of the main hall. **DO NOT use the elevator**



### WIFI

Network: carleton206  
Password: Carleton4280

### CONTACT DETAILS:

Questions, comments, concerns? Please do not hesitate to contact a Gibbons Life Team member. Our office hours are from 9am to 5pm.

**Phone** | (604) 698-6214

**Email** | [info@gibbonslife.com](mailto:info@gibbonslife.com)

### SKI STORAGE

Please do not store your skis or snowboards in the condo. Ski storage is located on level B1. You will need your common door code to access the ski locker room. Below are the codes for the lockers;

**Ski Locker: 206**

**Locker Code: 602**

### IN-ROOM FEATURES

For your convenience, we have equipped your guest room with a coffee maker, WIFI, iron, ironing board, washer/dryer and televisions with remote control. Please contact Gibbons Life with any questions regarding your in-room features.

### TV INSTRUCTIONS

#### **Living Room Television**

To turn the TV on use the Hitachi remote. To watch Shaw TV, press HDMI One (1) and use the Shaw Shaw TV remote to control the cable box and browse for your preferred channel.

The TV is also equipped with google chrome cast, press HDMI Two (2) and stream your favorite tv shows or movies to the TV directly from your cell phone, laptop or iPad!

#### **Bedroom Television**

The bedroom TV is equipped with cable. Turn the TV on by pressing the power button on the Samsung remote. Then turn on the Shaw TV remote to control the cable box and browse for your preferred channel.

*If the TV is not showing any picture, please ensure the TV is set to HDMI One (1). To do this press the source button located to the right of the red power button at the top of the remote.*



## **BATHROOMS**

The bathroom features a jacuzzi bath. To operate the jet features, fill the bath above the jet level and then push the button located inside the bath.

## **GARBAGE AND RECYCLING**

If you wish to dispose of your garbage before the end of your stay, there is a trash chute and recycling area as you exit the condo to the right. We have provided garbage and recycling bins underneath the kitchen sink.

## **HEATING**

Please refer to the white thermostats located in each room to control the baseboard heaters. Please do not place anything on or around the baseboard heaters, as it is a fire hazard.

## **AIR CONDITIONING**

Please refer to the white control panel on the wall below the air conditioning unit. You can select your preferred temperature by pressing the up or down arrows.

## **DISHWASHER**

Dishwasher cleaning tabs are found under the kitchen sink.

## **QUIET TIMES**

We encourage you to experience all that Whistler has to offer, including going out to enjoy the nightlife. We ask that you remember that there are other guests throughout the building that might not want to be in on your party program, please respect the buildings quiet time from 10pm to 8am. Excessive noise complaints will lead to a Security call out, a \$200 fine or eviction depending upon the severity.

## **PET POLICY**

As a house policy, we want to keep the property pet free due to guest allergies. An additional cleaning fee of \$50 per night will apply if there is evidence of a pet in the room.

## **FUTURE RESERVATIONS**

If you would like to book any of our accommodations for another time during your stay, please contact a Gibbons Life team member for an exclusive discount based on availability.

## **LOST AND FOUND**

Please contact Gibbons Life regarding any items you feel may have been left behind after your departure.



## GIBBONS LOCATIONS & HOURS OF OPERATION

Party with Gibbons! Email us or call the venues directly to get on the guest list at any of our venues to get the full Gibbons Life experience.

<u>Venue</u>	<u>Contact Number</u>	<u>Opening hours</u>
Bar Hop	604.967.2337	Every Friday & Saturday night   8pm – 11pm
Buffalo Bills	604.932.6613	Monday – Sunday   3 pm – 2 am
Garfinkel's	604.932.2323	Monday – Sunday   7 pm – 2 am
FireRock Lounge	604.935.4345	Monday – Sunday   11 am – 1 am
Longhorn Saloon	604.932.5999	Monday – Sunday   9 am – 1 am
Norman Rudy's Squamish	604.815.7978	Sunday-Thursday 11am-11pm Friday-Saturday 11am-12am
Stonesedge Kitchen	604.962.9292	Sunday - Saturday 3pm-1am
Tapley's Pub	604.932.4011	Monday – Sunday   11 am – 1 am



## GUEST DIRECTORY

### **MEDICAL & EMERGENCY SERVICES**

Emergency Assistance	911
Local Medical Center	1 (604) 932-4911
Whistler Blackcomb Ski Patrol - Emergency	1 (604) 935-5555
- Non-Emergency	1 (800) 766-0449

### **AIRLINES**

Air Canada	1 (888) 247-2262
Air New Zealand	1 (800) 663-5494
Air Transat	1 (877) 872-6728
Alaska Airlines	1 (800) 252-7522
American Airlines	1 (800) 433-7300
British Airways	1 (800) 247-9297
Cathay Pacific	1 (604) 606-8888
Delta Airlines	1 (800) 221-1212
Japan Airlines	1 (800) 525-3663
Lufthansa	1 (800) 563-5954
Qantas	1 (800) 227-4500
United Airlines	1 (800) 864-8331
WestJet	1 (888) 937-8538

### **AUTOMOBILE RENTAL AGENCY**

Whistler Avis Car Rental	(604) 932-1236
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### **TAXI SERVICE**

Sea to Sky Taxi Ltd	(604) 932-3333
Whistler Resort Cabs	(604) 938-1515
Whistler Taxi Ltd	(604) 938-3333